



URGENT MEDICAL DEVICE RECALL

NEUTROGENA VISIBLY CLEAR LIGHT THERAPY ACNE MASK AND ACTIVATOR

ARTG ID: 287825

TGA Recall Reference: RC-2019-RN-00986-1

Johnson & Johnson Pacific Pty Ltd, following consultation with the Therapeutic Goods Administration (TGA), is recalling the NEUTROGENA Visibly Clear Light Therapy Acne Mask (a battery powered mask worn by consumers that emits both red and blue light for the treatment of mild to moderate acne) and NEUTROGENA Visibly Clear Light Therapy Acne Mask Activator.

Following reports of generally mild, rare and transient visual adverse events, combined with a growing scientific discussion around the safety of blue light, we further evaluated the potential effects of the Mask on the eye.

It has been identified that there is a theoretical risk of eye injury for a small subset of the population with certain underlying eye conditions, as well as for users taking medications which could enhance the eye's sensitivity to light.

If you have purchased any of these devices, immediately discontinue use.

To return the devices and obtain a refund visit
www.neutrogena.com.au/lightmaskrecall.

If you experience any adverse symptoms, you should contact your healthcare professional and report the incident at
www.jnj.com.au/contact-us or call 1800 789 348.

Johnson & Johnson Pacific Pty Ltd sincerely regrets any inconvenience to its consumers.